

**UAB "Viabalance", AUM Wellness Clinic**

**WEBSITE TERMS AND CONDITIONS**

**I. GENERAL PROVISIONS**

1.1. These AUM Wellness Clinic Website Terms and Conditions set out the conditions for using the website [www.aumclinic.lt](http://www.aumclinic.lt) when ordering AUM Wellness Clinic services on this website and also govern the mutual rights, obligations and liability of the Service Provider and the Client.

1.2. Main definitions:

1) "AUM Wellness Clinic" means the jacuzzi and sauna area, SPA treatment and relaxation spaces, medical services spaces and movement clinic spaces located at Z. Sierakausko St. 25, Vilnius.

2) "AUM Wellness Clinic website" means the website at [www.aumclinic.lt](http://www.aumclinic.lt).

3) "Services" means the jacuzzi and sauna area, SPA treatment and relaxation spaces, medical services spaces and movement clinic spaces provided by AUM Wellness Clinic to visitors, as detailed on the AUM Wellness Clinic website and at the AUM Wellness Clinic clinic.

4) "Service Provider" means UAB "Viabalance", legal entity code 306092236, registered office at Z. Sierakausko St. 25, Vilnius, which administers AUM Wellness Clinic and offers services for purchase on the AUM Wellness Clinic website.

5) "Client" means a person who orders services on the AUM Wellness Clinic website.

6) "Parties" means the Client and the Service Provider.

7) "Personal data" means any information that can be used to identify a person, as well as any information about a person who has already been identified. The processing of personal data is described in the Privacy Policy.

8) "Terms and Conditions" means these rules for using the AUM Wellness Clinic website.

9) "Privacy Policy" means the AUM Wellness Clinic privacy policy, which defines the scope, purposes, legal bases and storage period of the personal data collected and processed, sets out data subjects' rights and the procedure for exercising them, and provides other information related to personal data protection as required under applicable law.

1.3. By submitting a service order on the AUM Wellness Clinic website, the Client unconditionally confirms that they agree to these Terms and Conditions, to the internal rules of AUM Wellness Clinic set out below, and that they have read the Privacy Policy. The Client cannot place a service order on the AUM Wellness Clinic website unless they have confirmed their agreement to the above rules and that they have read the Privacy Policy.

1.4. The Service Provider shall bear no liability whatsoever and shall be unconditionally released from it if the Client has not read these rules and the Privacy Policy in full or in part, even though such opportunity was provided to them.

1.5. The right to order AUM Wellness Clinic services is granted to:

1) persons of full age whose legal capacity is not restricted, or minors recognised by a court as fully capable (emancipated);

2) companies, institutions and organisations acting through duly authorised representatives.

1.6. The Service Provider has the right, without prior notice, to restrict the use of the AUM Wellness Clinic website and services if a visitor to the AUM Wellness Clinic website or a Client uses the website in breach of these Terms and Conditions, attempts to undermine the stability or security of the AUM Wellness Clinic website, or otherwise breaches the laws of the Republic of Lithuania.

1.7. The Service Provider may temporarily suspend or completely terminate the operation of the AUM Wellness Clinic website without prior notice to the Client. In such case, all rights and obligations provided for in these Terms and Conditions or applicable law in relation to orders already completed or in progress shall remain in force.

1.8. Information on the AUM Wellness Clinic website is provided in Lithuanian and English.

## **II. ORDERING AUM WELLNESS CLINIC SERVICES**

2.1. A visitor to the AUM Wellness Clinic website may order AUM Wellness Clinic services (become a Client) only by registering.

2.2. A service agreement on the AUM Wellness Clinic website shall be deemed concluded from the moment when the Client, having formed a basket of services, entered the required data, agreed to the Terms and Conditions, read the Privacy Policy and any other additional information provided, pays for the basket of services using the chosen method. These Terms and Conditions form an integral part of the service agreement.

2.3. A membership is valid for 6 months from the date of purchase, unless otherwise specified. For a Client who has purchased a membership, it becomes valid automatically, even if the Client does not in fact start using the services.

2.4. The Client is responsible for ensuring that the Client data provided on the AUM Wellness Clinic website are accurate and complete. Under no circumstances shall the Service Provider be liable for any damage suffered by the Client or third parties because the Client provided incorrect or incomplete data or failed to amend or supplement the data when they changed.

### III. TERMS OF SERVICE PROVISION, PRICES AND PAYMENT PROCEDURE

3.1. Prices and the terms of service provision are published on the AUM Wellness Clinic website. This information is also available at the AUM Wellness Clinic clinic or by email at [info@aumclinic.lt](mailto:info@aumclinic.lt).

3.2. The Client may pay for services at the AUM Wellness Clinic clinic by credit card, in cash, by gift vouchers purchased at the AUM Wellness Clinic clinic, or by e-vouchers purchased at [www.aumshop.lt](http://www.aumshop.lt).

### IV. RULES FOR USING A GIFT VOUCHER

4.1. You can purchase a voucher by visiting AUM Wellness Clinic at Z. Sierakausko St. 25, Vilnius, or in the online shop at [www.aumshop.lt](http://www.aumshop.lt).

4.2. To use a gift voucher, advance booking of services is required. This can be made by visiting the AUM Wellness Clinic reception, calling +370 618 11108, emailing [info@aumclinic.lt](mailto:info@aumclinic.lt), or booking services on the AUM Wellness Clinic website. Reservations are accepted subject to AUM Wellness Clinic availability.

4.3. You may purchase a voucher for the desired monetary amount or for a specific service.

4.4. The voucher is valid for 6 (six) months from the date of purchase.

4.5. Vouchers may be paid for in cash, by bank card or by advance payment via bank transfer.

4.6. The voucher may be used to purchase AUM Wellness Clinic services or goods.

4.7. Vouchers cannot be exchanged for cash and are non-refundable.

4.8. If the total amount of goods or services is less than the value of the voucher, no change shall be given. If the amount of services or goods is higher, the difference must be paid from your own funds.

4.9. A voucher may be used until the amount stated on it has been exhausted, but no longer than 6 months from the date of its purchase.

4.10. When purchasing vouchers, a VAT invoice is not issued. At the buyer's request, an advance invoice for the voucher may be issued. An invoice may be issued only after the service has been used or a product has been purchased in the online shop.

4.11. If the voucher is not used within its validity period, no money shall be refunded and the goods or service shall be deemed to have been provided.

4.12. On arrival at the clinic, the printed voucher must be presented to an administration employee.

4.13. Once presented for payment, the voucher is taken at the final settlement and is not returned.

4.14. Advance booking is required when registering for services.

4.15. A gift voucher cannot be used to purchase another gift voucher.

## **V. CHANGE OF SERVICE TIME, CANCELLATION AND TERMINATION OF THE AGREEMENT**

5.1. A service reservation may be cancelled no later than 24 hours before the start of the service.

5.2. Less than 24 hours, but not less than 2 hours before the start of the service, the reserved service time may be changed by sending a message to [info@aumclinic.lt](mailto:info@aumclinic.lt) or by calling +370 618 11108.

5.3. If, during the membership validity period, the Client wishes to terminate the service agreement relating to a purchased membership before fully using the services assigned to that membership, this may be done by sending a message to [info@aumclinic.lt](mailto:info@aumclinic.lt).

5.4. The Service Provider has the right to terminate the provision of services to the Client unilaterally, without recourse to court and without prior notice, without refunding the price paid by the Client for the services (except for a membership), in the following cases:

- 1) where the Client breaches the provisions of the rules in such a way that the breach meets the conditions of a material breach of contract as defined by law and causes negative consequences (damage) to the Service Provider;
- 2) where the Client avoids compensating the Service Provider or other clients of the Service Provider for damage caused;
- 3) where the Client otherwise breaches the provisions of the rules and fails to remedy such breach within 5 days from the date of the Service Provider's notice.

5.5. Where one of the Parties terminates the service agreement relating to a membership before the expiry of the membership period, the Service Provider must, within 30 days, refund to the Client the price paid for the membership, after deducting proportionately the price of the used part of the service membership and any discounts on the prices of the used services that were applied when the Client purchased the membership. Discounts shall not be deducted only where the service agreement is terminated due to: fault of the Service Provider; force majeure; or restriction of service provision due to a declared emergency situation and/or quarantine. The Service Provider shall transfer the amount refundable to the Client to the Client's bank account from which the membership price was paid, or to another bank account specified by the Client if the membership price was paid by another method. If the price for the used part of the membership together with all discounts applied to the Client for the used services exceeds the

price of the unused part of the membership, the Client must pay the resulting difference by transfer to the bank account specified by the Service Provider within 30 days from the date on which the notice of the payable difference is received from the Service Provider.

5.6. Upon termination of the service agreement relating to a membership, its validity ends immediately.

5.7. Money for an unused membership or part thereof, once the membership validity period has expired and the service agreement relating to the membership was not terminated before its expiry, shall not be refunded and the membership validity period shall not be extended, except where the membership or part thereof is not used due to: fault of the Service Provider; force majeure; or restriction of service provision due to a declared emergency situation and/or quarantine.

## **VI. SUBMISSION OF CLAIMS**

6.1. The legal relationship between the Client and the Service Provider is determined by the rules accepted by the Client, the Civil Code of the Republic of Lithuania and other applicable legal acts of the Republic of Lithuania.

6.2. A Client wishing to submit a complaint to the Service Provider regarding poor-quality services or any other grievance may contact the Service Provider by email at [info@aumclinic.lt](mailto:info@aumclinic.lt). It is recommended that complaints regarding poor-quality services be submitted immediately after the provision of the services, when checking out from AUM Wellness Clinic. In such a case, an AUM Wellness Clinic employee shall provide the Client with a free-form complaint form to complete, or the Client may submit the complaint to the Service Provider by email at [info@aumclinic.lt](mailto:info@aumclinic.lt). The Service Provider shall examine the complaint submitted by the Client no later than within 14 days and provide the Client with a response as to whether the complaint is upheld or rejected.

## **VII. FINAL PROVISIONS**

7.1. The processing of visitors' data is governed by the AUM Wellness Clinic Privacy Policy.

7.2. If, when using the AUM Wellness Clinic website, the Client provides personal data of third parties, the Client is responsible for the lawfulness of providing and using such data.

7.3. When the Client orders services on the AUM Wellness Clinic website, the Terms and Conditions in force at the time of placing the order shall apply.

7.4. The Service Provider has the right to amend the terms of the service agreement at any time for objective reasons, informing the Client, with whom a service agreement has been concluded and whose service agreement period has not expired (for example, where the service agreement relates to a membership), of such amendment no later than 30 days in advance. If, after such information is provided and after the terms of service provision and/or the performance of the Terms and Conditions have changed, the Client continues to use the Service Provider's services under the concluded service agreement, the Client shall be deemed to have agreed to the amended terms. If the Client does not agree to the amended terms, they may terminate the service agreement early in accordance with the procedure set out in these Terms and Conditions, in which case the service agreement shall be deemed terminated due to the fault of the Service Provider.

7.5. A change to data published for information purposes only (for example, the Service Provider's contact details, the name of a service, etc.) shall not be considered a change to the terms of the service agreement. The Client shall be informed of such changes in advance.

**UAB "Viabalance" AUM Wellness Clinic  
INTERNAL RULES**

**I. GENERAL PROVISIONS ON THE SERVICES PROVIDED BY AUM WELLNESS CLINIC**

**Purpose and application of the rules**

1.1. The internal rules of AUM Wellness Clinic establish the procedure for the provision of services in the jacuzzi and sauna area, SPA treatment and relaxation spaces, medical service spaces and movement clinic spaces at Z. Sierakausko St. 25, Vilnius, as well as the rights, obligations and limits of liability of AUM Wellness Clinic and its Clients.

1.2. These rules are available at the AUM Wellness Clinic reception and on the website [www.aumclinic.lt](http://www.aumclinic.lt).

1.3. By using the services provided by AUM Wellness Clinic, Clients undertake to comply with these rules. If a Client does not agree to comply with these rules, they may not use the services provided by AUM Wellness Clinic.

1.4. AUM Wellness Clinic employees have the right to refuse entry to AUM Wellness Clinic or remove a Client from AUM Wellness Clinic if the person does not comply with these rules.

1.5. AUM Wellness Clinic employees have the right to warn Clients and repeatedly remind them of these rules, compliance with them and any breaches of them in order to ensure proper internal order at AUM Wellness Clinic where this is necessary to ensure the safety of other persons and property.

**Main definitions used in these rules**

1.6. "AUM Wellness Clinic" means the jacuzzi and sauna area, SPA treatment and relaxation spaces, medical services spaces and movement clinic spaces located at Z. Sierakausko St. 25, Vilnius.

1.7. "AUM Wellness Clinic website" means the website at [www.aumclinic.lt](http://www.aumclinic.lt).

1.8. "Services" means the jacuzzi and sauna area, SPA treatment and relaxation spaces, medical services spaces and movement clinic spaces provided by AUM Wellness Clinic to visitors, as detailed on the AUM Wellness Clinic website and at the AUM Wellness Clinic clinic.

1.9. "Service Provider" means UAB "Viabalance", legal entity code 306092236, registered office at Z. Sierakausko St. 25, Vilnius, which administers AUM Wellness Clinic and offers services for purchase on the AUM Wellness Clinic website.

1.10. "Client / visitor" means a visitor to AUM Wellness Clinic who has paid for AUM Wellness Clinic services in accordance with the procedure established by the Service Provider or has otherwise lawfully obtained the Service Provider's permission to use AUM Wellness Clinic services.

1.11. "Parties" means the Client and the Service Provider.

1.12. "AUM Wellness Clinic employees" means the administrative staff of AUM Wellness Clinic, massage and facial and body treatment specialists, movement clinic specialists, medical doctors and other AUM Wellness Clinic employees performing duties provided for in employment or other agreements.

1.13. "Service agreement" means the agreement for the provision of AUM Wellness Clinic services concluded with the Client at the moment the Client pays for AUM Wellness Clinic services or otherwise lawfully obtains permission to use AUM Wellness Clinic services. These rules form an integral part of the agreement.

### **Right to use the services provided by AUM Wellness Clinic**

1.15. The right to use the services provided by AUM Wellness Clinic is defined by age limits applicable to different services. For a specific case, please contact [info@aumclinic.lt](mailto:info@aumclinic.lt), call +370 618 11108, or speak to the reception staff of the AUM Wellness Clinic clinic.

1.16. Services may be temporarily unavailable without prior notice due to technical obstacles, when the maximum number of visitors has been reached, and in other exceptional cases for important reasons.

1.17. The following persons are prohibited from visiting AUM Wellness Clinic:

- 1) persons under the influence of alcohol, narcotic, psychotropic or other psychoactive substances;
- 2) persons whose behaviour poses a threat to themselves, to the safety of other persons or to property, or is contrary to socially acceptable standards of behaviour;
- 3) persons suffering from infectious, viral or other communicable diseases, as well as persons with open wounds or other health conditions posing a threat to their own health or life or that of others. A SPA employee has the right not to allow persons to use the services where their state of health gives rise to obvious doubts.

1.18. A child may use AUM Wellness Clinic services only when accompanied by an adult, who, like every visitor, must have paid for AUM Wellness Clinic services in accordance with the procedure established by the Service Provider or otherwise lawfully obtained the Service Provider's permission to use AUM Wellness Clinic services, except where the child is accompanied solely for the purpose of receiving SPA treatments. The adult accompanying the child assumes full responsibility for the child's health, life and property safety, and also assumes full responsibility for ensuring that the child complies with these rules and the instructions of AUM Wellness Clinic employees.

1.19. Where there is doubt as to a person's age or it is necessary to establish a person's identity, an AUM Wellness Clinic employee has the right to require the presentation of an identity document (passport or identity card).

1.20. A disabled person who requires assistance from other persons in order to make proper use of AUM Wellness Clinic services may use such services only when accompanied by an adult. If the adult accompanying the disabled person does not use AUM Wellness Clinic services themselves, they do not need to pay separately for themselves. If the disabled person is unable to read these rules independently, the accompanying adult must, where possible, familiarise the disabled person with these rules and inform them how to behave at AUM Wellness Clinic. The adult accompanying the disabled person assumes full responsibility for the disabled person's health, life and property safety and also assumes full responsibility for compliance with these rules and the instructions of AUM Wellness Clinic employees.

1.21. Certain services may be subject to age and physical restrictions indicated at reception and on the AUM Wellness Clinic website. Medical services are not provided to persons under 18 years of age, except in exceptional cases by specific agreement. SPA services are not provided to persons under 12 years of age. A person under 18 years of age may use AUM Wellness Clinic services only when accompanied by an adult.

1.22. Before starting to use the services provided by AUM Wellness Clinic, the Client must ensure that their physical ability and state of health, taking into account chronic illnesses, injuries, pregnancy, etc., allow them to use such services. Any adverse consequences arising from failure to comply with this requirement shall be borne by the Client. Clients who experience any health problems at AUM Wellness Clinic must immediately inform an AUM Wellness Clinic employee.

### **General procedure for service provision**

1.23. The Service Provider sets the opening hours of AUM Wellness Clinic, the list of services provided and the prices. This information is available at the AUM Wellness Clinic reception and on the AUM Wellness Clinic website. The Service Provider has the right, without prior notice, to change AUM Wellness Clinic opening hours, the list of services provided and prices and, where necessary, to close AUM Wellness Clinic or part of it. During technical maintenance, AUM Wellness Clinic or part of it may be temporarily closed, with Clients being informed in advance.

1.24. The Client has the right to use the services provided by AUM Wellness Clinic only after paying for AUM Wellness Clinic services in accordance with the procedure established by the Service Provider or otherwise lawfully obtaining the Service Provider's permission to use AUM Wellness Clinic services.

1.25. The Client must arrive at AUM Wellness Clinic at the time for which the services were booked. If SPA treatment services have been booked, the Client is recommended to arrive at AUM Wellness Clinic 15 minutes before the start of the booked SPA treatment. Where the Client is up to 15 minutes late, the service time shall be shortened accordingly. If the Client is more than 15 minutes late or does not arrive, the Client may no longer use the paid services and the money paid for the services shall not be refunded.

1.26. The money paid for services shall not be refunded to the Client for the following reasons:

- 1) the Client does not use the paid services through their own fault;
- 2) the Client has used the services only in part through their own fault, i.e. did not stay for the entire paid period and checked out from AUM Wellness Clinic earlier;
- 3) the Client was removed from AUM Wellness Clinic due to non-compliance with these rules.

1.27. A Client who has booked a SPA treatment and wishes it to be performed by a man or a woman must inform the SPA employee when registering their arrival.

1.28. For the purposes of visitors' health and hygiene requirements, visitors to AUM Wellness Clinic must appear clean and tidy. At reception, the visitor must cover their footwear.

1.29. Visitors are themselves responsible for the safety of their personal belongings.

1.30. A visitor who will use the jacuzzi and sauna area and/or has booked a SPA treatment for which changing is required may change only in the designated women's/men's changing room. One visitor may use one lockable storage locker in the changing room, containing the bathrobe and towels allocated to them. Visitors must leave personal items that are not needed for using the services in the storage lockers. Visitors are advised not to bring expensive and valuable items to AUM Wellness Clinic. Visitors themselves are responsible for the safety of their personal belongings and unlock and lock the storage lockers with the key themselves.

1.31. After using a bathrobe, slippers and/or towel, these must be left in the designated marked places. AUM Wellness Clinic bathrobes and towels may not be taken outside the AUM Wellness Clinic building.

1.32. The Service Provider is not responsible for items left behind, lost or otherwise misplaced by visitors. If personal belongings go missing, the visitor must immediately inform an AUM Wellness Clinic employee in writing. Items lost by visitors at AUM Wellness Clinic and later found by AUM Wellness Clinic employees or other visitors and handed over to AUM Wellness Clinic employees shall be returned to the person who lost them if known; if unknown, the found items shall, at the Service Provider's discretion, be stored at AUM Wellness Clinic for 6 months or handed over to the police in accordance with the procedure established by the laws of the Republic of Lithuania.

1.33. Visitors must check out from AUM Wellness Clinic before the end of AUM Wellness Clinic opening hours.

### **General rules of conduct for AUM Wellness Clinic visitors**

1.34. The following are prohibited at AUM Wellness Clinic:

- 1) bringing in food, alcoholic and non-alcoholic drinks, narcotic, psychotropic or other psychoactive substances (non-alcoholic beverages, namely water and tea, are offered free of charge to visitors at AUM Wellness Clinic);
- 2) bringing in / bringing in animals.

1.35. Visitors on the premises of AUM Wellness Clinic must:

- 1) comply with the warning signs displayed and the requirements indicated on notices;
- 2) follow the instructions of AUM Wellness Clinic employees;
- 3) keep quiet and respect the rest of other visitors, as the spaces at AUM Wellness Clinic are intended for relaxation and rest;
- 4) set mobile phones to silent mode;
- 5) comply with other socially acceptable standards of behaviour and these rules.

1.36. Visitors to AUM Wellness Clinic are permitted to film, photograph, make sound recordings and take photographs and/or use filmed or recorded material only for personal purposes. It is strictly prohibited to use such material for commercial purposes, for example to create advertising clips in the spaces of AUM Wellness Clinic and distribute them. For non-compliance with this requirement, the Service Provider has the right to impose a fine of EUR 5,000 on the visitor.

1.37. It is prohibited to make sound recordings of other visitors or to photograph or film them without their consent.

## II. JACUZZI AND SAUNA AREA SERVICES

### Information about the jacuzzi and sauna area services provided

2.1. Information about the jacuzzi and sauna area services provided is available at the AUM Wellness Clinic reception and on the AUM Wellness Clinic website.

### Rules of conduct for visitors in the jacuzzi and sauna area

2.3. Swimwear is mandatory in the jacuzzi and sauna area, and slippers suitable for a wet environment must be worn. Longer hair must be tied back / fastened up.

2.4. Before and after using the saunas and jacuzzi, it is necessary to wash in the shower in order to ensure the hygienic condition of the sauna area and the cleanliness of the jacuzzi water and, due to certain chemical substances used in the sauna and present in the water, to avoid allergic reactions.

2.5. Visitors are prohibited from jumping into the water.

2.6. A visitor wishing to get out of the whirlpool bath must use the ladder, and when getting out of the hot tub must use the steps.

2.7. A towel must be placed under the entire body on the loungers. Towels for this purpose are placed on special shelves in the jacuzzi and sauna area. After use, towels must be left in the designated marked places.

2.8. It is prohibited to bring your own infusions, extracts and sauna whisks into the saunas and to use them there. Visitors themselves are prohibited from pouring water onto the stones,

adjusting the devices located in the sauna rooms, or scrubbing the body with various products in the saunas.

### III. SPA TREATMENT SERVICES

#### Information about the SPA treatment services provided

3.1. Information about the SPA treatment services provided is available at the AUM Wellness Clinic reception and on the AUM Wellness Clinic website.

#### Rules of conduct for visitors in the SPA treatment area

3.2. We recommend avoiding SPA treatments for at least 1 day after depilation.

3.3. Before a SPA treatment, the visitor must assess the condition of their skin themselves and warn the massage specialist about any existing / possible skin problems, as well as allergies to cosmetic products.

3.4. Before the procedure begins, the Client must inform the specialist of any other health conditions that may affect the provision of the procedure, such as pregnancy, oncological diseases, epilepsy, etc. Before starting to use the services provided by AUM Wellness Clinic, the Client must ensure that their physical ability and state of health, taking into account chronic illnesses, injuries, pregnancy, etc., allow them to use such services.

### IV. SUBMISSION OF CLAIMS

5.1. The legal relationship between the Client and the Service Provider is determined by the rules accepted by the Client, the Civil Code of the Republic of Lithuania and other applicable legal acts of the Republic of Lithuania.

5.2. A Client wishing to submit a complaint to the Service Provider regarding poor-quality services or any other grievance may contact the Service Provider by email at [info@aumclinic.lt](mailto:info@aumclinic.lt). It is recommended that complaints regarding poor-quality services be submitted immediately after the provision of the services, when checking out from AUM Wellness Clinic. In such a case, an AUM Wellness Clinic employee shall provide the Client with a free-form complaint form to complete, or the Client may submit the complaint to the Service Provider by email at [info@aumclinic.lt](mailto:info@aumclinic.lt). The Service Provider shall examine the complaint submitted by the Client no later than within 14 days and provide the Client with a response as to whether the complaint is upheld or rejected.

## V. FINAL PROVISIONS

6.1. The Service Provider has the right to amend the terms of the service agreement at any time for objective reasons, informing the Client, with whom a service agreement has been concluded and whose service agreement period has not expired (for example, where the service agreement relates to a membership), of such amendment no later than 30 days in advance. If, after such information is provided and after the terms of service provision and/or the rules for implementing the rules have changed, the Client continues to use the Service Provider's services under the concluded service agreement, the Client shall be deemed to have agreed to the amended terms.

6.2. A change to data published for information purposes only (for example, the Service Provider's contact details, the name of a service, etc.) shall not be considered a change to the terms of the service agreement. The Client shall be informed of such changes in advance.

6.3. The Service Provider may at any time assign its rights and obligations arising from the service agreement, including but not limited to these rules, to third parties without the visitor's consent, provided that such assignment of rights and obligations does not reduce the guarantees provided to the visitor.